



IREM Institute of Real Estate Management

COURSE LEARNING OBJECTIVES

Today's Leadership Challenges (HRS603)

Lesson 1: Leadership Is More than Management

- Differentiate between leadership and management.
- Assess your leadership strengths and developmental needs.
- Examine and discuss how you use your leadership strengths and how you could use them more efficiently.

Lesson 2: Emotional Intelligence

- Define emotional intelligence.
- Reflect on your level of self-awareness after reacting to a series of photographs.
- Discuss the process you used to examine your emotional reaction to the photographs.

Lesson 3: The Leader as Coach

- Differentiate between providing performance feedback and coaching.
- Discuss how to give performance feedback and coaching in video scenarios.
- Evaluate leaders giving performance feedback and coaching in video scenarios.
- Demonstrate effective methods for providing feedback to and coaching employees.

Lesson 4: The Leader as an Agent of Change

- Discuss the positive and negative effects of change to an organization.
- Examine the leader as an agent of change.
- Realize the change process through a simulation activity.

Lesson 5: Debrief

- Revisit your leadership self-assessment, and choose one developmental need on which to work.
- Examine your support network for your leadership development efforts.
- Review an action plan that will enable you to enhance your leadership skills.

Ready to register for this course? Visit www.irem.org and click "Course Schedules" to see the offerings in your area.

IREM
National Headquarters
430 N. Michigan Ave.
Chicago, IL 60611-4090

Telephone (800) 837-0706
Fax (800) 338-4736